

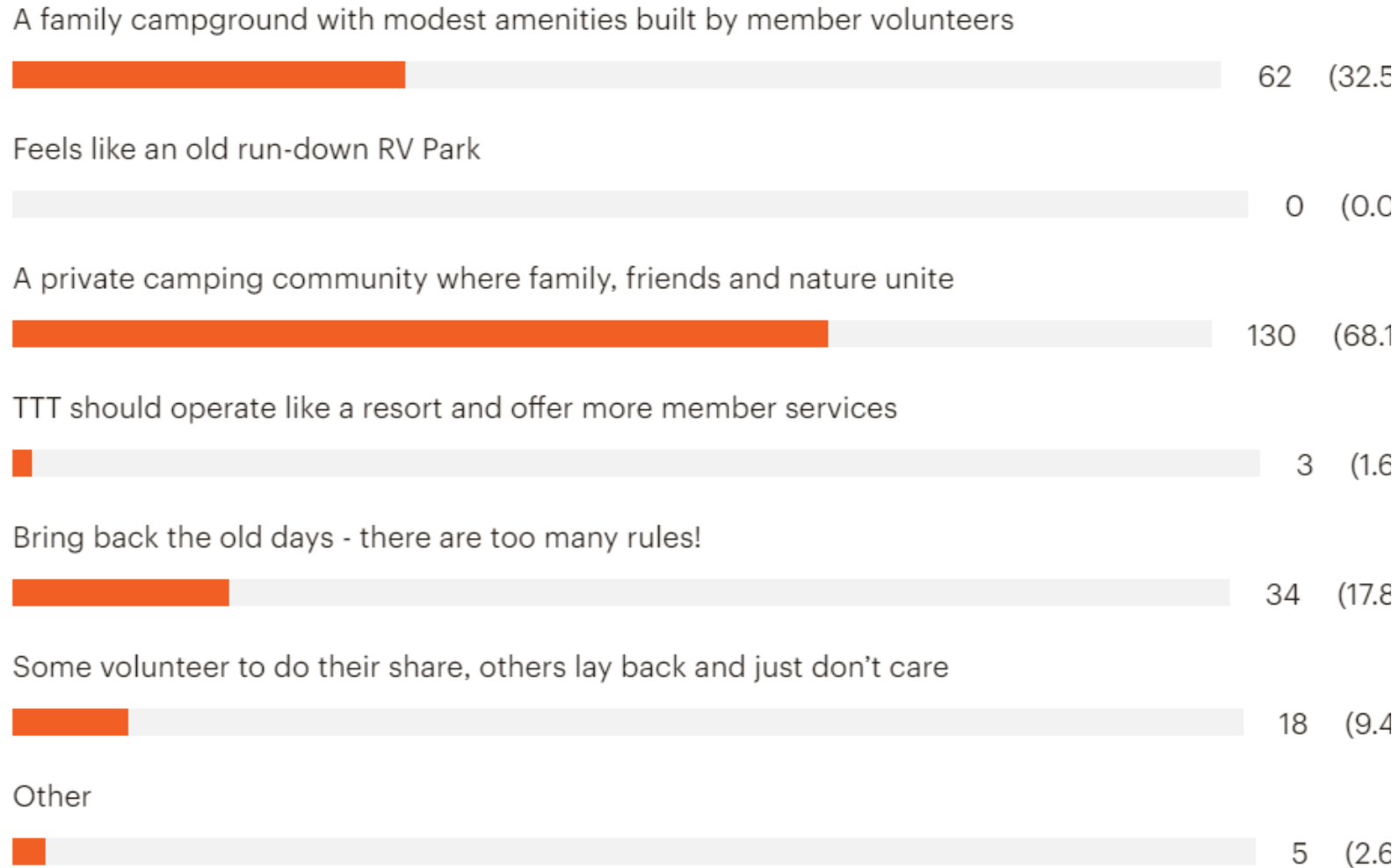


Member Survey
Project
Operations



Member Survey – Project Operations

- 187 Responses
 - Directional – basic survey tool to seek input
 - Duplicates were deleted
-




“Which description best fits your perception of Tahoe Timber Trails?”

A sampling of responses:

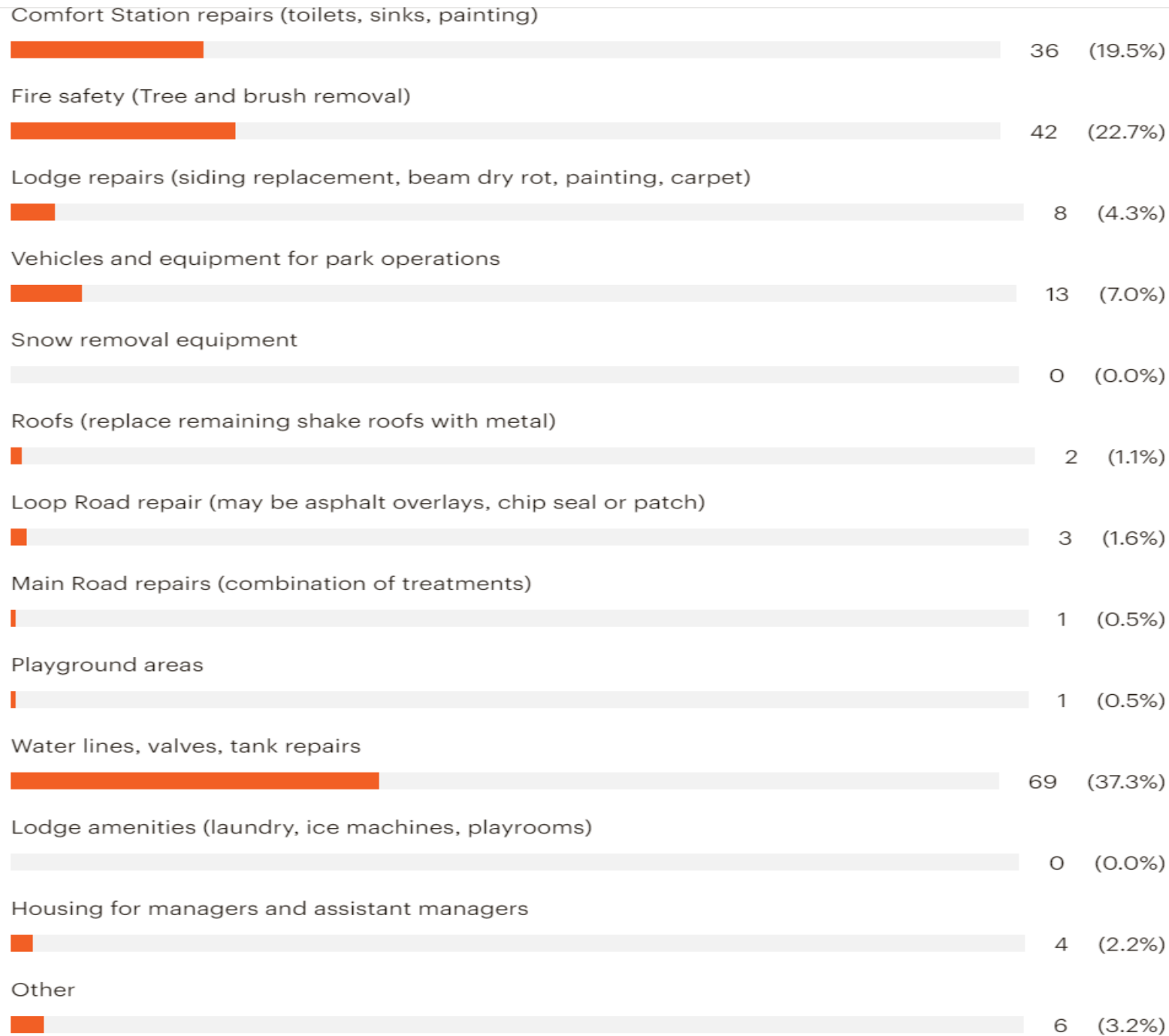
"TTT is a campground with modest amenities that should stay this way. Don't price people out of the park. This is a way for average people (not the rich) to enjoy the Tahoe area in an affordable safe environment."

"Combo of a few: some volunteers do their share, others don't help but not because they don't care. Just because life. AND Feels like SOME parts are run down - the lodge and the game rooms, furniture, etc are way past their prime - Lodge shouldn't have carpet. Should have hard flooring easily cleaned. Comfort stations are outdated with old low toilets, soap from the 60s, etc. :-)"

"A mixture of some of the above...not too many rules, but rules are not enforced to everyone equally...there are a lot of old junkie RV's and lots of tarps, etc that need to be cleaned up, over grown lots that need to be thinned out of brush and screwed up unhealthy trees. Just the right amount of amenities, bocce ball court could use some sprucing up. "



"Which description best fits your perception of Tahoe Timber Trails?"



“The Association has limited resources (money and peoplepower) to complete all of the repairs and improvements that need attention in the campground. Which of the following should be priority?”

This question is designed to determine where members want us to focus – ranked choice voting. Water, comfort stations, fire safety and roads are the priorities and necessities mentioned by most.

As this member stated:

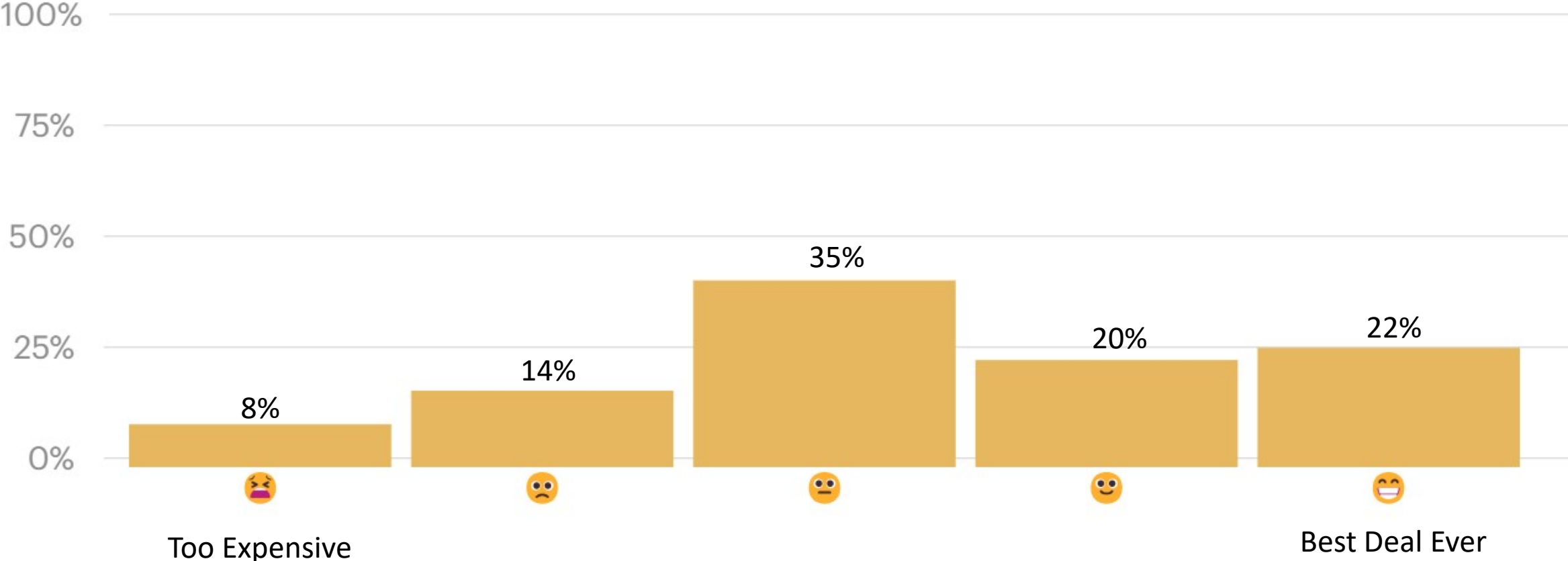
“A little everyday goes a long ways. It doesn't need to be done all at once. Site owners should be required to maintain around their lots and on their loop.

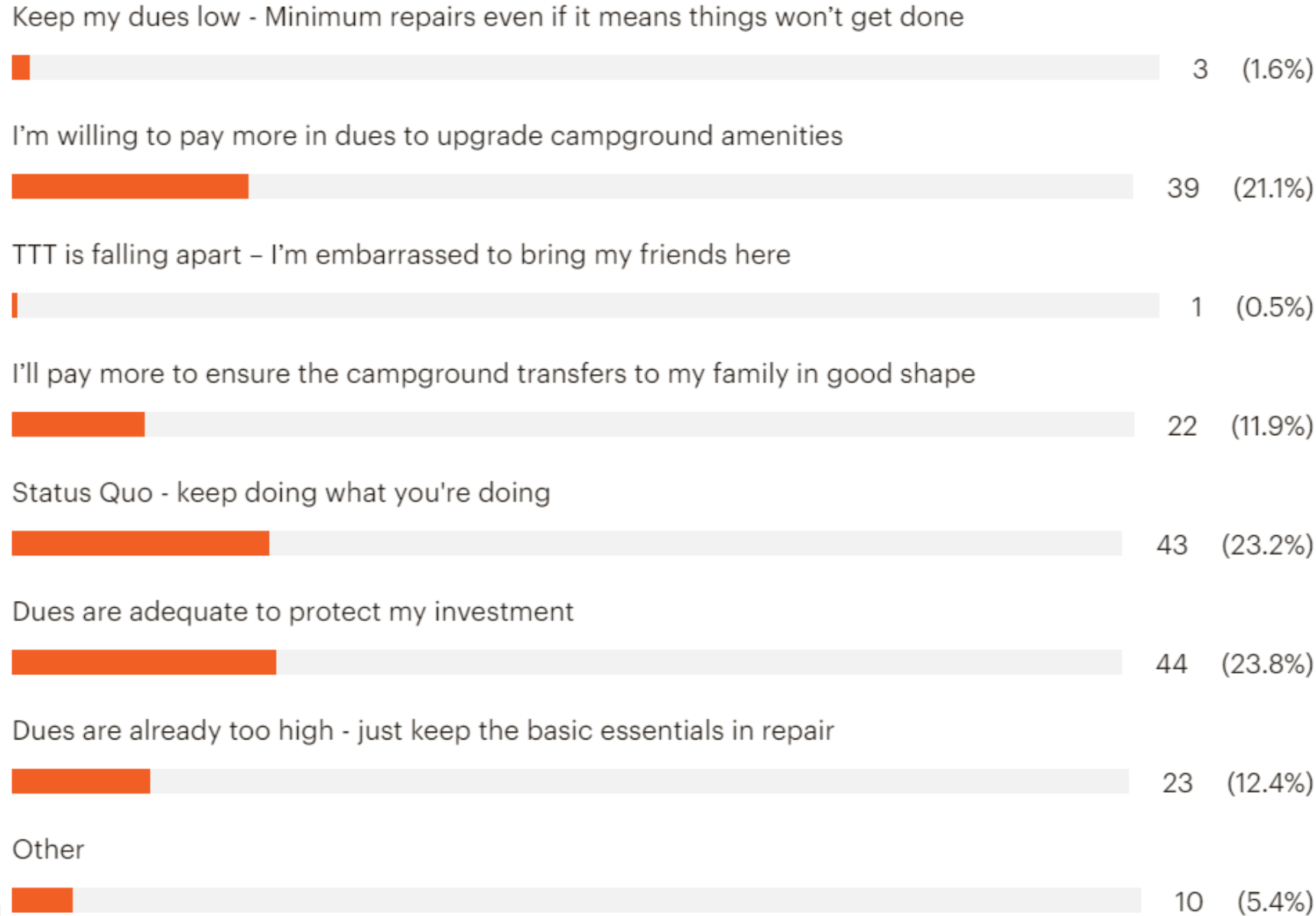
“The Association has limited resources (money and peoplepower) to complete all of the repairs and improvements that need attention in the campground. Which of the following should be priority?”

Question 3 has 174 answers (Range) Avg rating: 3.3

This chart provides some indication about how we are doing – and to confirm if we are way off the goal one way or another. As the top 3 box equals 82% - a majority of members have positive view of dues.

“Indicate your impression of membership dues”





“Which of these statements best describes your thoughts about dues?”

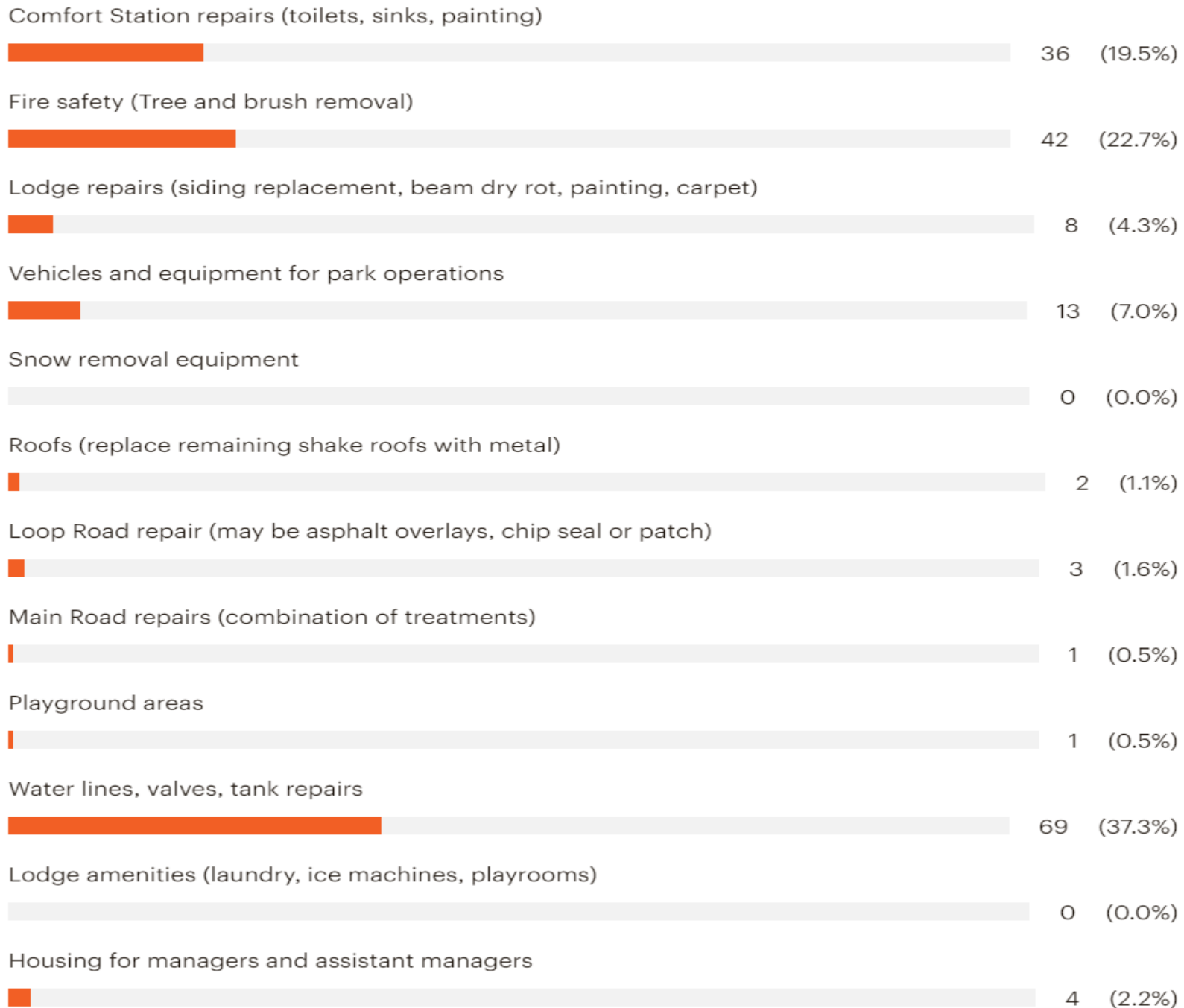
A sampling of responses:

"All of these are critical if we want to maintain a thriving community. Our family supports raising the dues as necessary to address all of these issues"

"Adjust budget to deal with high inflation and aging buildings, water delivery system, and roads."

"Current dues when you break it down is equivalent to a little over \$200 a month for 6 months of use. So right now, it is as high as it should be to keep it affordable for the average person. If you want fancy amenities get a place at Northstar Resort. "

“Which of these statements best describes your thoughts about dues?”



“If you could only select one project to prioritize for campground operations, which is the most essential amenity where funds should be allocated?”

This is the same question as #2 - with the intent to force a choice of how members are feeling about amenities.

This member echoes many of the comments:

“The priority are life-safety and basic facility functions. (Water, Roads and Restrooms).”

“If you could only select one project to prioritize for campground operations, which is the most essential amenity where funds should be allocated?”

Question 6 has 179 answers (Radio Buttons)

This is hypothetical yet helps to gauge reaction should it be necessary.

“Would you support a special assessment of up to 5% of total dues for essential campground operational repairs?”

Yes



No



An increase of 10% per year is reasonable



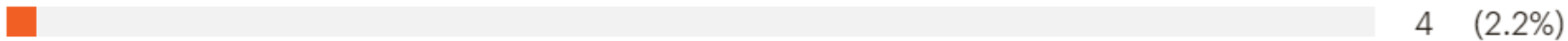
Zero - I can't or don't want to pay more in dues



No more than a 5% increase per year



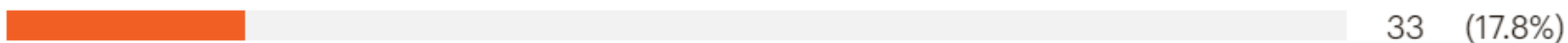
Reduce member services instead of increasing dues



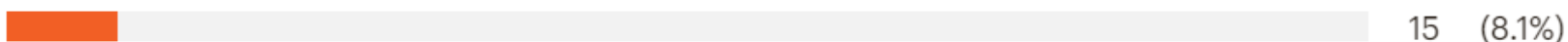
Annual increases between 10-20% if that would improve amenities



An annual increase of 5-10% per year is acceptable



Other



“Please select a response that best represents your thoughts about annual dues”

Most comments were similar such as:

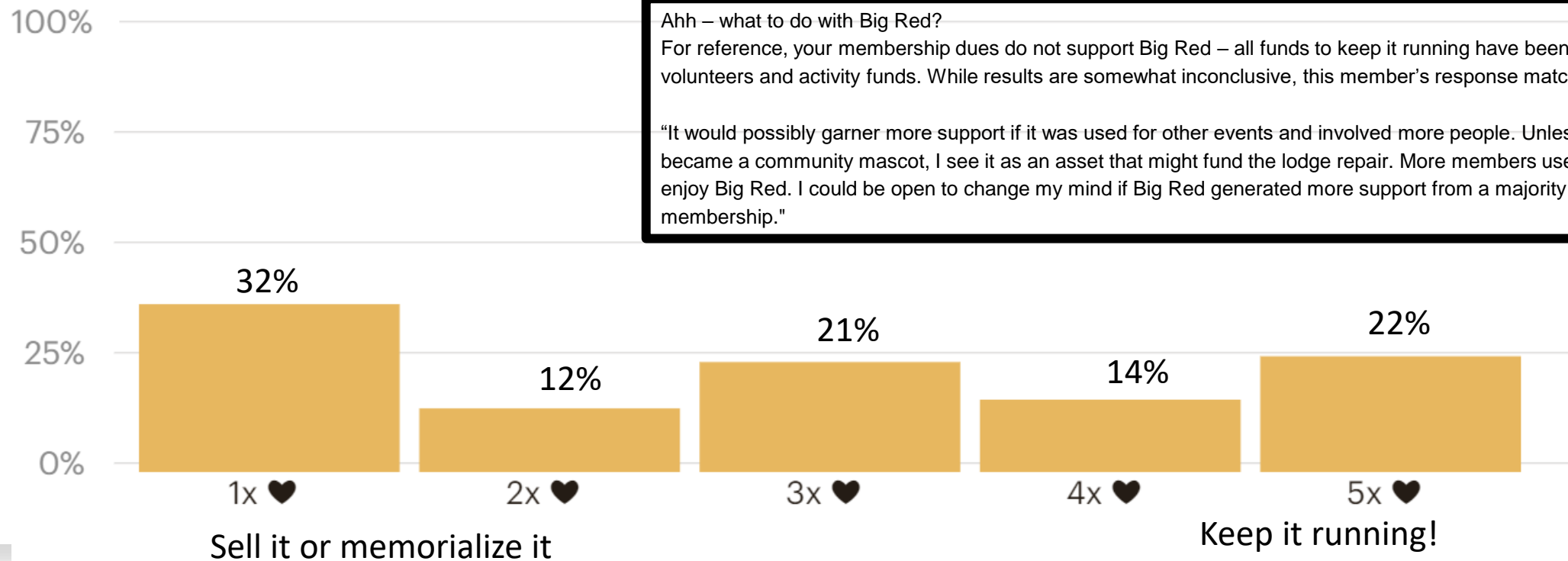
“Inflation adjusted increases.”

"I don't want to see more than 5% per year but these days that is barely covering costs and as the park ages, the decline can become massive quickly, so understand if it requires more."

“Please select a response that best represents your thoughts about annual dues”

Question 8 has 183 answers (Range) Avg rating: 2.8

“Big Red is an Association asset and is maintained by a small team from donations to the Activity Fund. What should we do with Big Red - the Old Firetruck?”



Ahh – what to do with Big Red?

For reference, your membership dues do not support Big Red – all funds to keep it running have been provided by volunteers and activity funds. While results are somewhat inconclusive, this member's response matches most:

“It would possibly garner more support if it was used for other events and involved more people. Unless it really became a community mascot, I see it as an asset that might fund the lodge repair. More members use the lodge than enjoy Big Red. I could be open to change my mind if Big Red generated more support from a majority of the membership.”



Thank you for
volunteering to
provide your
thoughts...

